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Sent: Thursday, August 03, 2017 1:19 PM

To: Tamara Milsztajn <tmilsztajn@worldbank.org>

Cc: Zeinab Bashir Elbakri <zelbakri@worldbank.org>; Inspection Panel <ipanel@worldbank.org>; Rupes Kumar Dalai <rdalai@worldbank.org>

Subject: REQUEST FOR INSPECTION INT COMM [REDACTED] PROJECT PRO ROUTES Rn2 [REDACTED] DRC

Dear members of the World Bank Inspection Panel,

Let me make it perfectly clear: we have obviously been the victims of Project PRO ROUTES Rn2, and we will be the victims of others if nothing is done. But I can tell you one thing: we shall never give up our fight for a better world, we shall never let down our guard against the great empires, we shall never sell out the people to a minority. Everything that we have put forward in our complaint we have done so not just for ourselves, but for all the victims of your activities under project PRO ROUTES and for future generations. We have done all that we can, and sometimes even more, demanding in return compensation and damages for all the violations of human rights. [REDACTED]

[REDACTED] What is the point of a development project that rehabilitates our infrastructures, the symbol of a people that is standing on its feet, which asserts itself, which takes full responsibility for itself, which is not prepared to be taken for a fool, if the leaders responsible for the project's implementation give free rein to commercial companies with easy consciences to sabotage institutions, the local inhabitants, including women and young people? Is it possible that these works paid for from public monies are being carried out for the private benefit of the commercial enterprises that have won the bids? And their plans, which are short on the details, do not concern us, do not affect us, do not involve us in all the things that they think they can do for our benefit. For our part, we have waged a major campaign through our income-producing activities for our poor brothers and sisters who have been the victims of our conflicts and wars since 1996; but, alas, all of the efforts that we have made over decades have been undone in a single day! Before our very eyes, bound and tortured!!! What legitimacy can these people claim, those who torture us, commit violence against us, drive us from our workplaces, preventing us from feeding our children and sending them to school in our own country, and this in the name of the World Bank in plain view and under the banner of the World Bank? What does the World Bank have to say about that? That they are promoting our development, without our participation, developing without us, for starters. Oh, necessarily, not with us – not everyone has the same abilities. Let us mention a small [...], just enough, to be able to claim that they know what they are talking about. And then, when the people rise up, when the roof falls in on them, they will come to see us [REDACTED].

Dear panel members, this is why we are devoting all our energies toward finding as quickly as possible an amicable solution that upholds our dignity and our rights. Attached please find our request for an inspection [REDACTED] relating to our allegations against the World Bank and its partners.

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

To the Executive Secretary of the Inspection Panel

1818 H Street NW, MSN 10, 1007, Washington, D.C. 20433, United States

Subject: Request for Inspection

We, [REDACTED]
[REDACTED]
[REDACTED]

We have been suffering from the harm caused by the World Bank's failure or omission to respect our rights, our dignity and ethics in connection with project INT COMM [REDACTED] PRO-ROUTES PROJECT for the rehabilitation and reopening of high-priority roads, implemented by a [REDACTED] linking the towns of Goma and Bukavu, situated in North Kivu and South Kivu provinces of the Democratic Republic of Congo.

Since March 26, 2017, [REDACTED] implementing the project, has occupied our quarry, which is our source of income and our livelihood. Our children's school fees have not been paid, our customers are threatening us. Following these threats we fled our village and have taken refuge in [REDACTED], internally displaced persons, refugees and demobilized military personnel who made their livelihood working in our quarry do not know how they will meet the needs of their families, which creates a risk of revolt, young people are at risk of being recruited by various armed groups. We fear that this could result in violence and killings in the village if nothing is done to pay for all the damage caused by this World Bank project.

This World Bank project has not respected or complied with its commitments in respect of the rights of the local communities, nor has it respected international humanitarian law relating to the indigenous communities since it has forcibly seized the indigenous communities' resources, using for this purpose armed and uniformed military personnel.

We have complained by email to the staff of the World Bank Office in Kinshasa, DRC, to the [REDACTED]

have also [REDACTED], including the [REDACTED]
[REDACTED]

We consider the response we have received to be inadequate. It does not solve our problems for the following reasons: the bills for the construction materials forcibly taken following macabre scenes of torture, assault and battery, and physical violence, and compensation for the crops destroyed have not yet been paid.

We call upon the Inspection Panel to recommend to the Executive Directors of the World Bank that an investigation of these matters be carried out.

[REDACTED]

We do not authorize you to disclose our identities.

2017

[REDACTED]

[REDACTED], 3 August

[REDACTED]