

Attachment

**Request for Inspection
(Redacted)**

[REDACTED]

[REDACTED]

Bodija,
Ibadan North,
Oyo, Nigeria.

The Inspection panel
The World Bank
1818 H Street, NW
Washington, DC 20433
USA

Dear Members of the inspection panel,

I am writing to file a complaint regarding the Ibadan Urban Flood Management Project funded by the World Bank in Ibadan (Agodi). I believe that the project has not complied with the World Bank's operational policies and procedures, resulting in significant harm to my community.

The specific issue we have encountered is flooding of our compound and various rooms, shop and store. This issue has caused damages to our properties, including, clothing (babies and adult wears), foodstuffs, home appliances, shop goods and many more, the items and properties damaged list shall be attached below.

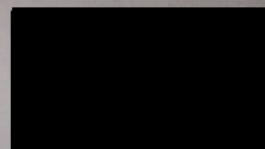
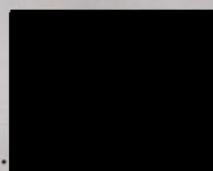
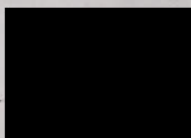
We have attempted to address these concerns with the project authorities on several occasions, but our efforts have not yield any solution. The contractor's [REDACTED] attention has been called in which a meeting was held and later, they came with a compensation of #10,000 each which doesn't commensurate the damages done by their work activities. Furthermore, the complaint was

directed to the client at the IUFMP office, yet no resolution, a legal litigation was made and till now, no response was made and the project is about winding off. Since, February when the incident occurred, we have suffered setback in our businesses, lost customers, living without appliances that sustain and make life suitable for us.

We kindly request that the inspection panel investigate this matter and take appropriate action to ensure that the project complies with World Bank's policies and safeguards.

Thank you for your attention to this serious matter.

Sincerely,



SIGNATURES

[REDACTED]
New Bodija,
Ibadan.
3rd April, 2024.

The Project Coordinator,
Ibadan Urban Flood Management Project,
Agodi GRA
Ikolaba,
Ibadan.

DESTRUCTION OF OUR PROPERTY

With due respect, we are writing this letter to express our deep disappointment and frustration regarding the recent experience we had with your Agency. We wish to bring this matter to your attention with hope that it can be resolved promptly and prevent similar issues from recurring in the future.

On 21st February, 2024 the Contractor working at the back of our house blocked the stream channel where water used to flow to the save heaven and they were duly informed but they refused to open the blockage, they said that the rain would not fall, unfortunately, there was downpour in the following day which was 22nd February 2024 which wrecked various havocs on the residents living of the area. The flood destroyed our property and washed away some. We are humbly requesting the Contractor in charge of the project to repair and replace all our damaged property such as:

LAW FIRM

ASSOCIATES

Legal Practitioners

May 9, 2024

The Project Coordinator,
Ibadan Urban Flood Management Project, (IUFMP)
Agodi GRA,
Ikolaba,
Ibadan.



Dear Sir,

FINAL LETTER OF DEMAND FOR =N=1.09MILLION FOR DESTRUCTION OF PROPERTIES

We are counsel for [REDACTED] hereinafter referred to as "our client") and we write this letter on her behalf and instructions.

Our client is an established business woman and caterer resident at [REDACTED]

Our client has informed as follows –

1. That on February 21, 2024 your agents ([REDACTED] others) acting on your instructions while working at back of our client's house blocked the stream channel where water used to flow to the main stream.
2. That when they were challenged they refused to do anything about it and claimed that rain will not fall.
3. Unfortunately, there was heavy downpour of rain on February 22, 2024, and the consequential flood wrecked havoc on the house and properties of our client.

4. Some of the properties of our client destroyed and washed away and their values include : Medium Freezer (=N=80,000), Stabilizer Dura volt 2V-200 (=N=25,000), Rug carpet (=N=50,000), Chargeable fan (=N=13,500), Chairs Covers @=N=850 150 piece (=N=127,500), White Napkins @ =N=500 450 piece (=N=225,000), Skye blue @ =N=500 200 piece (=N=100,000), Gold at @ @ =N=500 350 piece , Wine @ =N=500 300 piece (=N=150,000) , White Tea Cup @ =N=18000 - 6 dozens (=N108,000) and Serviette paper pantex - 7 packs at @ =N=5000 (N35,000).
5. Our client lost properties valued at over =N=1,089, 000,000 as a result of the direct action of your staff or agent.

Consequently, I have our client's instructions to demand that you pay the sum of =N=1,089,000 (One Million, Eighty Nine Thousand Naira) only as damages for the cost of our client's properties.

Please take notice that failure on your part to comply within seven days of receipt of this letter will leave us no option but to take necessary legal actions against your establishment.

Thank you.

Yours faithfully,

[REDACTED]
Legal Practitioner



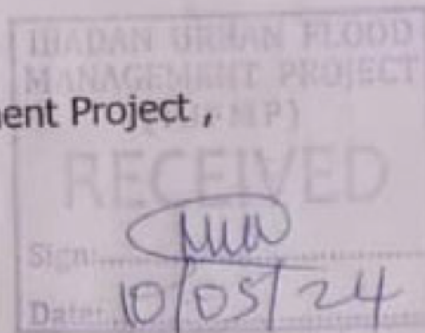
LAW FIRM

ASSOCIATES

Legal Practitioners

May 10, 2024

The Project Coordinator,
Ibadan Urban Flood Management Project, (MP)
Agodi GRA,
Ikolaba,
Ibadan.



Dear Sir,

LETTER OF DEMAND FOR ₦625,000 FOR DESTRUCTION OF PROPERTIES

We are counsel for [REDACTED] (hereinafter referred to as "our client") and we write this letter on his behalf and instructions.

Our client is an established businessman resident at [REDACTED]

Our client has informed as follows –

1. That on February 21, 2024 your agents acting on your instructions while working at back of our client's house blocked the stream channel where water used to flow to the main stream.
2. That when they were challenged they refused to do anything about it and claimed that rain will not fall.
3. Unfortunately, there was heavy downpour of rain on February 22, 2024, and the consequential flood wrecked havoc on the house and properties of our client.

4. Some of the properties of our client destroyed and washed away and their values include : Plasma Television (=N=150,000), Rug Carpet (=N=50,000), Home Theatre (=N=170,000), Stabilizer (=N=30,000), GoTV (=N=15,000), Refrigerator (=N=80,000), Children Cloth and shoes (=N=100,000) and Standing Fan (N30,000).
5. Our client lost properties valued at over =N=625,000 as a result of the direct action of your staff or agent.

Consequently, I have our client's instructions to demand that you pay the sum of =N=625,000 (Six Hundred and Twenty Five Thousand Naira only) as damages for the cost client's properties.

Please take notice that failure on your part to comply within seven days of receipt of this letter will leave us no option but to take necessary legal actions against your establishment.

Thank you.

Yours faithfully,

[Redacted Signature]

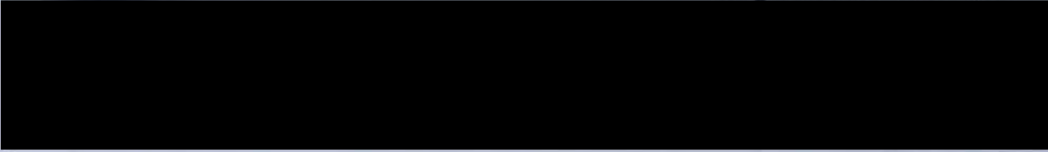
Legal Practitioner



LAW FIRM

ASSOCIATES

Legal Practitioners



May 9, 2024

The Project Coordinator,
Ibadan Urban Flood Management Project,
Agodi GRA,
Ikolaba,
Ibadan.



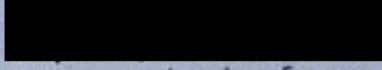
Dear Sir,

FINAL LETTER OF DEMAND FOR =N=1.8 MILLION FOR DESTRUCTION OF PROPERTIES

We are counsel for Ojukaye Bose Aisha (hereinafter referred to as "our client") and we write this letter on her behalf and instructions.

Our client is an established business woman and owner of New Dawn Nails and Hair Studio at 21 Solelbonel Street, Beside Salami Estate, New Bodija, Ibadan.

Our client has informed as follows –

1. That on February 21, 2024 your agents ( others) acting on your instructions while working at back of our client's house and shop blocked the stream channel where water used to flow to the main stream.
2. That when they were challenged they refused to do anything about it and claimed that rain will not fall.
3. Unfortunately, there was heavy downpour of rain on February 22, 2024, and the consequential flood wrecked havoc on the house, shop and properties of our client.

4. Some of the properties of our client destroyed and washed away and their values include : Goods (=N=476,000), Sliding door (=N=130,000), Dryer 2 (=N=160,000), LG TV - 38inches (=N=180,000), Pedicure bath (=N=38,000), Flatong 5 piece (=N=130,000), Hand dryer (=N=70,000), Generator 42KV (=N=280,000) , Chiller Refrigerator (=N=320,000) , and Hair Clipper (=N=35,000).
5. Our client lost properties valued at over '=N=1,810,000 as a result of the direct action of your agent(s).

Consequently, I have our client's instructions to demand that you pay the sum of =N=1,810,000 (One Million, Eight Hundred and Ten Thousand Naira only) as damages for the cost of our client's properties.

Please take notice that failure on your part to comply within seven days of receipt of this letter will leave us no option but to take necessary legal actions against your establishment.

Thank you.

Yours faithfully,

[REDACTED]
[REDACTED]
[REDACTED]
Legal Practitioner

